

COMMUNITY HEALTH NEEDS ASSESSMENT TOP HEALTH PRIORITIES

- 1 Access to healthy foods
- 2 Access to health services
- 3 Mental health

COLLABORATION EXAMPLE

"Heartland submitted and achieved Level 3 Patient Centered Medical Home (PCMH) certification in March 2015. Heartland has continued to monitor structured data items to ensure proper documentation is achieved and continue to look for ways to improve workflows. Heartland has also implemented case management of chronic conditions with AmeriCorps members, specifically for diabetic patients, with the plan to expand to hypertension."

CARE COORDINATION & PATIENT-CENTERED MEDICAL CARE

"Heartland continues to actively work through the PCMH 2014 standards in preparation of resubmitting to maintain recognition. Heartland has continued to monitor structured data items to ensure proper documentation is achieved and continue to look for ways to improve workflows. Heartland has also implemented case management of chronic conditions with AmeriCorps members, specifically for diabetic patients, with the plan to expand to hypertension."

ADDRESSING COMMUNITY HEALTH PRIORITIES

"Heartland continues to be committed to addressing the needs related to accessing health and mental services. By increasing capacity and access, Heartland has positioned itself to serve more patients in a timely manner. Heartland has increased its availability to the community by hiring additional primary care providers and mental health providers."

COMMUNITY PARTNERSHIPS

HOSPITAL "formal written referral agreement...referral for emergency care, specialty care, lab work, and diagnostic imaging..."

HEALTH DEPARTMENT "formal written referral agreement...referral for immunizations, STI testing, and pap smears..."

MENTAL HEALTH CENTER "strong partnership...co-managing a grant...provides mental health practitioner for clinic patients..."

PRIVATE PRACTICES "referral for prenatal and perinatal care..."

OTHER "local churches...school district...pharmacy...United Way...local substance abuse treatment facility...other community partners"

USING GRANT FUNDS TO IMPROVE PATIENT CARE

"These grant funds will be used to pay a portion of the salary of a clinician who is a participant of our Quality Management Committee. This clinician provides critical insight needed to manage and review quality measures. The work that he does in the exam room focuses on the specific diagnoses and the needs of the patient in front of him."